



BisMarket 2020 Interim Operations

Appendix A. Volunteer Guidance

Date: May 26, 2020

Thank you for your interest in supporting BisMarket as we respond to COVID-19, together! Your impact matters, and we're grateful you are able to serve our community!

Please familiarize yourself with BisMarket's [2020 Volunteer Handbook](#) and [2020 Interim Operations](#) (version May 12, 2020) as they will provide information on vendor and market-wide guidelines. The situation in which we are living is new, and changes will be made to respond to changing conditions and new information during the market season.

Volunteer Responsibilities

1. Help set up and tear down signage and other items provided by BisMarket that may include:
 - a. Social distancing guidelines, cones, and chalk
 - b. Handwashing information
 - c. Curb-side pick up
 - d. General signage
2. Encourage traffic flow that maintains social distancing.
 - a. Highlight signage that encourages six feet between people.
 - b. Note defined entrance and defined exit to allow for a one-way flow of traffic
3. Encourage people to be social in the open spaces of Kiwanis Park and discourage congregating near vendors or in aisles.
 - a. Limit the number of customers within the market at one time
4. Help customers find hand sanitizer and handwashing at BisMarket
5. Identify BisMarket Info Booth for SNAP customers and all other market-goers
6. Take photos and videos of BisMarket :)
 - a. Facebook: BisMarket
 - b. Instagram: @BisMarketND
7. Provide feedback to Market Manager.

Volunteer Guidance

1. Volunteers will not come to market if experiencing:
 - a. A positive COVID test, shortness of breath or difficulty breathing, cough, fever of 100.4 F or above, chills, muscle pain, sore throat, new loss of taste or smell
2. Volunteers are asked to provide and wear their own masks.
3. Volunteers are encouraged to cover coughs and sneezes; do not touch eyes, nose or mouth with unwashed hands.
4. Practice frequent handwashing with soap and water for at least 20 seconds.
5. Maintain social distancing (six feet between vendors and market-goers).